

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Frederic P. Messinger and Bruce E. Nevin  
Application No.: 09/345,903 Group Art Unit: 2174  
Filed: July 1, 1999 Examiner: Tran, Mylinh T.  
Confirmation No.: 1807  
For: METHOD AND APPARATUS FOR SOFTWARE TECHNICAL SUPPORT AND TRAINING

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as First Class Mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, or is being facsimile transmitted to the United States Patent and Trademark Office on:

Aug 26, 2003  
Date

Elaine Leahy  
Signature

Elaine Leahy

Typed or printed name of person signing certificate

RECEIVED

SEP 03 2003

Technology Center 2100

PETITION FOR EXTENSION OF TIME

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

The undersigned attorney petitions the Commissioner for Patents to extend the time for filing a Notice of Appeal in reply to the Office Action made Final dated March 26, 2003 for two months, from June 26, 2003 to August 26, 2003.

In lieu of filing a Notice of Appeal, the Applicant is filing a Request for Continued Examination concurrently herewith.

	<u>Small Entity</u>	<u>Other than Small Entity</u>
1 month -	\$ 55	\$ 110
2 months -	\$ 205	X \$ 410
3 months -	\$ 465	\$ 930
4 months -	\$ 725	\$1,450
5 months -	\$ 985	\$1,970

- ☒ A check is enclosed in the amount of the extension fee indicated above, or the extension fee has been included in the check with the accompanying Reply.
- ☐ Please charge Deposit Account No. 08-0380 in the amount of \$[ ] to cover the cost of the extension fee.

Any deficiency or overpayment should be charged or credited to Deposit Account No. 08-0380. A copy of this letter is enclosed for accounting purposes.

09/03/2003 MAHMED1 00000051 09345903

02 FC:1252

410.00 OP

Respectfully submitted,  
HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

By Mark B. Solomon  
Mark B. Solomon

Registration No. 44,348  
Telephone (978) 341-0036  
Facsimile (978) 341-0136

Concord, Massachusetts 01742-9133  
Dated: 8/26/03